

Client Registration form				Internal ı	Internal reference:		
Title: Mr	Mrs Miss	Ms Oth	er				
<u>.</u>			0	_			
First name:			Surname	9:			
nstallation addre	ess:						
	Postcode:						
Email address:							
Telephone: Mobile:							
AF member no.	(if applicable):	Comp	pany name:				
Package	Download speed	Monthly usage	30 day rolling contract*	Select	Free install with Select term contract**		
Home	3Mbit/s	10GB	£15.99		£19.99 (24 months)		
Home Plus	8Mbit/s	30GB	£22.99		£31.99 (12 months)		
Business	8Mbit/s	40GB	£25.99				
Business+	10Mbit/s	Unlimited ***	£50.99				
Quote reference nu	ımber:						
*Standard installati **24 month contra ***Subject to fair u All prices include V All non standard ins	on is £199 inc VAT for ct on Home package isage policy. 'AT at standard rate. stalls are exempt from		n Home Plus package. ack guarantee, you are a	advised if you	ur install		
Other options tic	k box need addin	g:					
Adult content filter (£2.95 per month) Online storage (£5.00 per month) VOIP (£9.99 per							
			or the above premise		ee to be bound by the terms k.		
Name:	lame: Signed:			Date:			
Please complete	and return to: Th	inkingWISP, c/o AF	Affinity Limited, Hor	ningham Th	orpe, Colton, Norfolk NR9 5BZ		
Community Counci	il Registered Charity		y Limited by Guarantee		ading company of Norfolk Rural n England and Wales No: 3190820.		

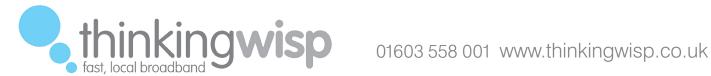












Key Facts

These terms and conditions set out the agreements between (1) you ('you', 'the customer' or 'your') and (2) Thinking Rural Community Interest Company ('we' 'us', 'Thinking Rural CIC') (trading as 'Thinking WISP').

As part of providing you with the services under this agreement Thinking Rural Community Interest Company subcontracts aspects of the services you receive.

AF Affinity provides you with payment handling services.

InTouch Systems provides you with technical support, installation and connectivity.

All our services come with a no quibble 30 day money back guarantee. This starts from the date at which you are connected and receive the service. During this period you may cancel this agreement at any time by contacting us. We will terminate the service as soon as is practically possible. You will be refunded all charges and we will collect all equipment.

Outside the 30 day money back guarantee period you may end this agreement at any time after the minimum period by giving 30 days' notice in writing. You will continue to receive the service and be charged for it during the notice period. All non standard installs are exempt from the 30 day money back guarantee, you are advised if your install is non standard at the point of survey and additional work will be quoted for.

The minimum period that you must keep a service, begins from the service start date. This is 12/24 months dependant on broadband services taken with no installation fee. For Home Packages with an installation fee this will be 1 month. For all other additional optional services 1 month written notice applies.

Payment is by direct debit taken on the last Friday of the month or as otherwise agreed in writing.

Where we provide equipment to you it will be our property at all times and we may need to install, alter or replace it from time to time. For us to do this, we will need reasonable access to your premises.

Our obligation to provide the services is also subject to survey. If a survey shows that the services cannot be installed or connected at your premises, or if a non-standard installation is required, we may cancel any installation date we have given you and terminate these **agreements**. You will be notified of this as soon as possible after the survey.

By having the services provided by us installed in your premises and/or by using them you are providing your consent to use your personal information together with other information for the following purposes:

- a. providing you with the services, service information and updates;
- **b.** administration, credit scoring, customer services, training;
- c. tracking use of services (including processing call, usage, billing, viewing and interactive data);
- d. improving and developing the services.

Use of all services is subject to conditions including a fair use policy

Full terms and conditions are available on the ThinkingWISP website by signing this document you are agreeing that you have read and agree to be bound by these terms

Thinking WISP is a trading name of Thinking Rural CIC (company No. 06361946) a wholly owned trading company of Norfolk Rural Community Council Registered Charity No: 1056750. Company Limited by Guarantee Registered in England and Wales No. 3190820. Registered Address: Ambassador Way, Greens Road, Dereham, Norfolk NR20 3TL.







